

From: Jean Saylor
To: Microsoft ATR
Date: 1/8/02 6:29pm
Subject: Microsoft Settlement

To whom it may concern:

I believe that the Microsoft Settlement is fair and just, and would urge you to ensure that it is not changed. I believe it is crucial for the future of the industry that Microsoft be allowed to continue their innovative work. I feel that it is particularly important for additional features to be integrated into the existing operating system. Any computer user can attest to the extensive compatibility problems which exist when trying to integrate software from various manufacturers. For many users, just the thought of having to install various pieces of software, whether or not from multiple manufacturers, is deterrent enough to prevent them from getting the most out of their computers, or even from attempting to use a computer. If computers are ever going to be useful to those of us in the general population who do not have extensive technical backgrounds, then simpler, integrated solutions are necessary. I believe Microsoft is one of the best at providing this. I would certainly like to see more companies also attempting to provide a fully-integrated solution, but prohibiting our leading company from participating is ludicrous. And certainly, your role should not be to punish success.

Thank you for your consideration to this point of view.

Jean Saylor

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